The effect of using the Balanced Scorecard (BSC) on reducing the financial and administrative corruption in Iraqi Government Units

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Abstract

Purpose: This research aims to explore the importance application the Balanced Scorecard (BSC) to the accountants and auditors in government units, which in turn contributes to raising the efficiency of scientific and practical performance as one of the fights against financial and administrative corruption suffered by the majority of the government units in Iraq.

Research methodology: This research used a statistical method in the analysis and measurement by using (SPSS) program to extract the necessary statistical indicators to determine the impact of the independent variables (BSC) on the dependent variable (financial and administrative corruption).

Results: There is a significant correlation between the Balanced Scorecard (BSC) and the professional performance efficiency of accountants and auditors, as well as a significant correlation between the Balanced Scorecard (BSC) and the fight against financial and administrative corruption.

Limitations: There is a conflict between legislation, laws, and administrative controls in some measures of the balanced scorecard. Besides that, the lack of transparency and impartiality of the employees responsible for setting the balanced scorecard measures, as well as the other parties

Contribution: Find recommended the need to apply the balanced scorecard in the evaluation of the efficiency and improve the performance of the work of accountants and auditors, and the need for government units in the city of Samawah-Iraq, the establishment of training courses, seminars, workshops, and giving lectures specialized in combating financial and administrative corruption that is prevalent in the majority of government units.

Keywords: Decision, Financial reporting, Financial statement, Investment, Regulatory bodies

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1. Introduction

A balanced scorecard is a tool of performance management strategies in government units, as it is used by managers for the purpose of following up the implementation of activities by employees who work under their responsibility and following up on the results resulting from these actions. The balanced scorecard helps the government units to evaluate performance in an integrated manner by

linking the multiple objectives it seeks to achieve in order to strengthen its competitive strength and financial position.

In the balanced scorecard, the vision and strategies of the government unit are translated into objectives and measures that are classified into four dimensions, each of which evaluates performance from the perspective of differently, performance is evaluated from the perspective of shareholders, customers, internal operations, learning, and growth, and in this methods, the focus is avoided exclusively on the financial aspect.

Corruption, in its financial and administrative form, is one of the most serious crimes that have spread widely in the government units of the Iraqi state. One of the most important reasons for its spread is job dissatisfaction and the lack of commitment of staff to respect public service laws. The political factor, social and governance factors that affected the Iraqi society after Iraq suffered from wars and instability of security, and weak application of Iraqi laws, In 2003, anti-corruption government units were established, although Iraqi laws before the year dealt with these crimes through the Iraqi Penal Code and the Iraqi legislator, and the strict penalties imposed by the legislator for the crimes of bribery, embezzlement and exploitation favoritism, nepotism and theft of state funds, and defined provisions criminalizing the perpetrators of these crimes in order to reduce their spread (Ahmed, 2020).

Research problem

The majority of government units suffer from the spread of the phenomenon of financial and administrative corruption, which is negatively reflected in their performance and their failure to use the necessary means to combat it. As there are some tools that can be used in combating financial and administrative corruption, one of the most prominent of these tools is the Balanced Scorecard (BSC) to be used in evaluating the performance of government units with the aim of combating financial and administrative corruption.

A weak public financial management system leaves the door open for corruption. This will damage public funds, public confidence in the government, the delivery of services, and the provision of public goods. Corruption reduces political competition, democratic and government development, social equality, and the rule of law, and diverts public funds to unlawful ends.

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Iraq's losses during the years (2003 - 2008) as a result of financial and administrative corruption amounted to (250) billion dollars. The Ministry of Defense is considered the most dangerous in terms of corruption among the ministries, and the following table shows the number of funds wasted as a result of financial corruption in Iraqi ministries in the two years (2004 - 2005) (Taga, 2017):

Table 1. The waste in public funds

No.	Ministers	The amount of waste in	Percentage (%)
		public funds	
	Ministry of Defense	4 Billion dollar	53.33 %
	The Ministry of Electricity	1 Billion dollar	13.33 %
	Ministry of Oil	510 Million dollars	7.16 %
	Ministry of Transportation	210 Million dollars	2.95 %
	Ministry of Interior	200 Million dollars	2.81 %
	Ministry of Commerce	150 Million dollars	2.11 %
	The Ministry of Finance and the Central Bank	150 Million dollars	2.11 %
	Ministry of Construction and Housing	120 Million dollars	1.69 %
	Ministry of Communications	70 Million dollars	7.7 %

Amanat Baghdad	55 Million dollars	7 %
Ministry of Sports and Youth	50 Million dollars	7 %
Ministry of Higher Education	50 Million dollars	7 %
Ministry of Health	50 Million dollars	7 %
Ministry of Justice	40 Million dollars	5.6 %
Ministry of Agriculture	30 Million dollars	%4.2
Ministry of Water Resources	30 Million dollars	4.2 %
Ministry of Industry and Minerals	20 Million dollars	2.8 %
The Supreme Electoral Commission	10 Million dollars	1.4 %
Ministry of Tourism	10 Million dollars	1.4 %
Ministry of Education	50 Million dollars	7 %
Ministry of Labor and Social Affairs	50 Million dollars	7%

Source: Integrity Commission in Iraq, Rawabet Center for Research and Strategic Studies (https://rawabetcenter.com/archives/)

Research questions

Accordingly, the research questions can be posed in the form of the following questions:

- Are government units aware of the concept, importance, and standards of the Balanced Scorecard?
- Do government units perform their professional functions in an efficient manner that reflects the requirements of the Balanced Scorecard?
- Has financial and administrative corruption become an inherent feature and not a phenomenon of most activities of government units, and how is it combated?

Research objectives

The research seeks to achieve the following objectives:

- 1. Analyzing the Balanced Scorecard in terms of concept, benefits, dimensions, and importance for government units.
- 2. Analysis and interpretation of the performance of government units in terms of the rules, instructions, behavior, and challenges of the accounting and auditing profession and its importance for government units.
- 3. Identifying financial and administrative corruption in terms of its type's causes and means of combating it.
- **4.** Measuring the relationship between the balanced scorecard and the results of evaluating the performance of government units and the impact of this relationship on the fight against financial and administrative corruption.

Importance of the study

The importance of the research stems from the fact that the government units that use the balanced scorecard can set their strategic objectives with their general dimensions, internal processes, learning and growth, the financial dimension, relations with customers, and their relationship to the professional performance of accountants and auditors, and that the relationship between these dimensions and the professional performance of accountants and auditors is moving in a direct direction towards combating Financial and administrative corruption.

Research hypotheses

The research is based on the following hypotheses:

- H1: There is a statistically significant correlation between the application of the Balanced Scorecard (BSC) and the assessment of the professional performance of accountants and auditors of government units and the fight against financial and administrative corruption.
- H2: There is a statistically significant impact relationship between the application of the Balanced Scorecard (BSC) and the assessment of professional performance of accountants and auditors in the government units.

H3: There is a statistically significant impact relationship between the application of the Balanced Scorecard (BSC) and the fight against financial and administrative corruption in the government units.

2. Literature review

Balanced Scorecard (BSC)

Concept Balanced Scorecard

Understanding Balanced Scorecards (BSCs): Accounting academic Dr. Robert Kaplan and business executive and theorist Dr. David Norton first introduced the balanced scorecard. The Harvard Business Review first published it in the 1992 article "The Balanced Scorecard—Measures That Drive Performance." Both Kaplan and Norton worked on a year-long project involving 12 top-performing companies. Their study took previous performance measures and adapted them to include nonfinancial information (Kaplan & Norton, 1992).

The concept of the Balanced Scorecard (BSC) is a system for measuring the performance of any commercial, financial, or government activity, as well as it can be considered a tool for measuring the performance of the work of employees because it is considered a tool for implementing the plan or strategy of the work of government units and transforming it into a real business and through which the performance of the work of the employees can be measured any activity (Kaplan & Norton, 1992).

The concept of the balanced scorecard is distinguished from the previous systems for measuring performance from two angles: (Al-Natour, 2005):

- A. It translates the strategies of the government unit into objectives and measures through a balanced set of viewpoints.
- B. They maintain an interest in short-term performance from a financial point of view, as is common in traditional systems of performance measures.

The Balanced Scorecard is a complete concept for managing strategic performance through the integration of a focused set of financial and non-financial performance measures as measures of outputs and also the causes of performance of these outputs with their basic future indicators as well as the simultaneous dependent and current historical indicators (Al-Hizan, 2008).

There are various opinions of researchers and writers in defining the scorecard and performance. These definitions are:

- 1. A balanced scorecard is a tool consisting of performance measures, enabling the government unit to implement or translate its strategy from performance measures related to financial matters, customers, internal operations as well as growth and development (<u>Garrison, Eric, & Peter, 2010</u>).
- 2. The balanced scorecard is a system for measuring performance in an organized manner, through which the strategy is translated into clear objectives and a set of appropriate measures to evaluate performance, with the availability of performance standards that have been linked to a set of actions and programs that should be carried out to achieve those objectives (Kaplan & Norton, 2004).

From the definitions above, we can define the Balanced Scorecard as a motivational and developmental system for employees in general, and accountants and auditors in particular, that aims to bring about a change in the performance of their work, by translating the strategy of government al and non-governmental units or organizations into an integrated set of financial and non-financial measures that ultimately lead to Communication of strategic objectives with accountants and auditors and providing them with feedback.

Characteristics of the Balanced Scorecard Model (BSC)

Information is collected and analyzed from four aspects of a business (Brock, 2021):

- 1. Learning and growth: are analyzed through the investigation of training and knowledge resources. This first leg handles how well information is captured and how effectively employees use that information to convert it to a competitive advantage within the industry.
- 2. Business processes: are evaluated by investigating how well products are manufactured. Operational management is analyzed to track any gaps, delays, bottlenecks, shortages, or waste.
- 3. Customer perspectives are: collected to gauge customer satisfaction with the quality, price, and availability of products or services. Customers provide feedback about their satisfaction with current products.
- 4. Financial data, such as sales, expenditures, and income are used to understand financial performance. These financial metrics may include dollar amounts, financial ratios, budget variances, or income targets. These four legs encompass the vision and strategy of an organization and require active management to analyze the data collected.

Scorecards provide management with valuable insight into their firm's service and quality in addition to its financial track record. By measuring all of these metrics, executives are able to train employees and other stakeholders and provide them with guidance and support. This allows them to communicate their goals and priorities in order to meet their future goals. (Perkins, 2021).

Advantages of using the Balanced Scorecard

The application of the balanced scorecard in organizations or establishments contributes to raising the efficiency and performance of employees or their employees, and among these benefits are (<u>Charles</u>, 2009):

- 1. BSC helps the administration to understand in an accurate manner the linkages between the decisions and the specific strategic objectives, as it contributes to the effective implementation and implementation of the strategy.
- 2. BSC aims to link short-term plans with long-term strategies.
- 3. The application of the Balanced Scorecard helps the government units' strategy to conduct continuous and advanced modernization.
- 4. BSC links the performance appraisal scale for working individuals with the long-term strategies.
- 5. BSC contributes to improving communication within the government enterprise, the interdependence between working individuals, and the objectives of the government enterprise's strategies.
- 6. Forming or restoring relations with individuals working in government units.
- 7. Re-structuring the basic administrative functions of the business.
- 8. Creating a new cooperative society as one working team among the government units functions to implement the business strategy.

In addition to the above, we can be said that the advantages of the balanced scorecard are:

- BSC leads to the possibility of comparing the work performance of working individuals through the application of the balanced scorecard in government units.
- Application of the Balanced Scorecard contributes to encouraging and motivating employees to present their best bid for the satisfaction of direct officials.
- Helping working individuals in addressing or finding appropriate and practical solutions to solve the problems facing government units, and contributing to raising and improving their professional and behavioral performance.
- Contribute to the follow-up and control of the objectives and plans previously set by the administration and identify the strengths and weaknesses when implementing its strategy.

Another key benefit of BSCs is how it helps companies reduce their reliance on inefficiencies in their processes. This is referred to as sub-optimization. This often results in reduced productivity or output, which can lead to higher costs, lower revenue, and a breakdown in company brand names and their reputations (Power, 2021).

Effective application of the Balanced Scorecard

There are some recommendations that emerged through observations and observations during the adoption and application of the balanced scorecard in some units, and there is still a simple agreement about the effective application of the card, but there is a consensus about the idea that not all tools of the card are equal, and recommendations for effective construction of the balanced scorecard can be summed up including following: (Al - Natour, 2005), (Hendricks, Menor, Weidman, & Richardson, 2004)

- 1. Establishing an effective leadership that has many responsibilities.
- 2. Simplify business vision and strategies.
- 3. Determining the production performance elements that link the vision and strategy with business results.
- 4. Defining the performance card at the level of the job, units, and individuals.
- 5. Develop effective short-term metrics and standards.
- 6. Developing accurate budgets, information technology, communication systems, and effective rewards.
- 7. Considering performance standards as an ongoing process that requires re-evaluation, maintenance, and updating.
- 8. Considering the Balanced Scorecard as an intermediary factor to face the changes that occur in society and the government units.

In summary, it can be said that there are some challenges facing the application of the balanced scorecard, and we can overcome these challenges through the following:

- 1. The need to encourage and support government units to implement the Balanced Scorecard by setting standards that contribute to raising the efficiency of employees and these standards are in line with international professional standards.
- 2. Urging and encouraging employees in general and accountants and auditors, in particular, to do more by giving them financial and in-kind rewards, and this contributes to activating the balanced scorecard.
- 3. The information provided by the balanced scorecard in government units must be transparent, impartial, and comprehensive disclosure of all measures included in the scorecard.
- 4. The necessity of announcing the Balanced Scorecard for all working individuals, as this announcement is posted on the website of government units to ensure the transparency and integrity of this system.
- 5. The government units prepare and hold training courses for working individuals who have professional competence and a good reputation to work on the application of the balanced scorecard.

The researchers believe that there are some obstacles that hinder working with the Balanced Scorecard, and these obstacles are:

- 1. There is a conflict between legislation, laws, and administrative controls in some measures of balanced performance.
- 2. The senior management chooses some standards or directs the standards to some working individuals (non-neutrality) without looking at all working individuals, that is, the standards are not comprehensive.
- 3. The lack of transparency and impartiality of the employees responsible for setting the balanced scorecard standards, as well as the other parties, contributes to the difficulty of implementing this system.

Concept of corruption

The term corruption is a comprehensive term that covers the financial, administrative, political, judicial, and moral aspects, and each term has specific and specific actions that constitute specific crimes punishable by most of the world's laws, including the Iraqi Penal Code No. 11 of 1969 as amended (<u>Hussein, 2013</u>). Corruption is an unnatural behavior that occurs when a person tries to place his own interests, regardless of his position, above the public interest or above the values he has pledged to serve. Corruption takes many forms, ranging from trivial matters to big business. Corruption may develop into threats, threats, and extortion from a public official or a customer. It takes place inside the government units in the private and public sectors or outside it (<u>Al-Nawas & Abdul-Jabbar, 2015</u>; <u>Idrissi & Alami, 2021</u>).

There is no dispute that corruption is a phenomenon rejected by everyone, and with this rejection, it is an existing and widespread situation in all countries of the world and affects all units, whatever their nature, and we find those who practice financial and administrative corruption are people with different organizational structure and social and political sites (<u>Hussein, 2014; Amegayibor & Coast, 2021</u>).

There are several definitions of corruption, including that corruption is every behavior that takes place contrary to what is required by the optimal exploitation of resources, including the behavior of the public and private sectors, which results in wasting government resources in the complex, whether it is for a private benefit or just negligence (Al-Salem, 2010). The definition of the International Monetary Fund (IMF) to corruption is ((the relationship of long hands that aims to obtain the benefits of this behavior for a single person or group of a relationship between individuals)) (Taqa, 2017).

Corruption is a trait inherited by some people or acquired during a person's life that enables him to reach his objectives and satisfy his personal needs without paying attention to the corruption it causes that may affect the interest of the country, causing social and government dangers, whether intentionally or unintentionally (Mashkour, & Abed, 2015).

Financial corruption is defined as "the misuse of public influence to gain profits and gain or influence at the expense of others or at the expense of laws, regulations, and instructions." Financial corruption is also known as the "illegal behavior of waste of public money, brokering in projects and arms trade." (Al-Shammari, & Al-Fattali, 2011).

<u>Al-Hosseini</u>, <u>Al-Tamimi</u>, <u>& Khadim (2019)</u> defines financial corruption as a set of financial deviations in violation of financial rules and provisions such as misappropriation of public funds as well as trading through the job and is one of the contemporary government crimes (<u>Al-Hosseini et al.</u> 2019; Chigora, Kapesa, & Svongoro, 2021).

Administrative corruption is defined as "moral deviation at the managerial level of senior officials and public servants through bribery, embezzlement, fraud, forgery and the sale of state funds at low prices for personal interests.". Corruption refers to all types of deviation, power abuses, or illegitimate use of occupational positions (Robins, 2013). We can define administrative corruption as an abnormal behavior that occurs when someone tries to achieve his personal interests at the expense of the public interest by exploiting the position in which he is.

Reasons of the spread of corruption

The spread of corruption in societies can depend on several factors, including:

1. Existence of motives for perpetrating corruption: The most important of these is the spread of poverty, greed, greed, and idleness, which leads to motivating individuals to seize money unlawfully through bribery, abuse of influence, manipulation, and collusion with others to facilitate the seizure of public money.

- 2. Existence of opportunities to commit corruption: The opportunities to commit fraud to come from the weakness of the control and follow-up system on the one hand, and the administration that causes corruption on the other hand, including:
 - a. Weakness of the system of control, follow-up, and accountability.
 - b. The spread of corruption in the organization and corruption protects corruption.
 - c. The commission of corruption crimes by senior administrative leaders reduces the fear of others.
 - d. Weak ways for detecting and combating corruption.
- 3. The existence of justifications for perpetuating corruption: the most dangerous thing in corruption is that it spreads like cancer and then becomes a normal thing for a large number of individuals working in the administrative apparatus of the state, and when flimsy and immoral justifications spread among members of society, committing fraud and corruption crimes becomes acceptable and finds what justify it. (Hammad, 2011; Al-Waeli, Hanoon, Ageeb, & Idan, 2020; Mohamed, Al-waeli, & Rasheed, 2020).

Methods of combating financial and administrative corruption

<u>Hunja (2015)</u> mentioned that there are ten ways to combat financial and administrative corruption, which are:

- 1. Corruption is not only about bribes: People especially the poor get hurt when resources are wasted. That's why it is so important to understand the different kinds of corruption to develop smart responses.
- 2. Power of the people: Create pathways that give citizens relevant tools to engage and participate in their governments identify priorities, and problems and find solutions.
- 3. Cut the red tape: Bring together formal and informal processes (this means working with the government as well as non-governmental groups) to change behavior and monitor progress.
- 4. It's not 1999: Use the power of technology to build dynamic and continuous exchanges between key stakeholders: government, citizens, business, civil society groups, media, academia, etc.
- 5. Deliver the goods: Invest in institutions and policy sustainable improvement in how a government delivers services is only possible if the people in these institutions endorse sensible rules and practices that allow for change while making the best use of tested traditions and legacies imported models often do not work.
- 6. Get incentives right: Align anti-corruption measures with market, behavioral, and social forces. Adopting integrity standards is a smart business decision, especially for companies interested in doing business with the World Bank Group and other development partners.
- 7. Sanctions matter: Punishing corruption is a vital component of any effective anti-corruption effort.
- 8. Act globally and locally: Keep citizens engaged in corruption at local, national, international, and global levels in line with the scale and scope of corruption. Make use of the architecture that has been developed and the platforms that exist for engagement.
- 9. Build capacity for those who need it most: Countries that suffer from chronic fragility, conflict, and violence— are often the ones that have the fewest internal resources to combat corruption. Identify ways to leverage international resources to support and sustain good governance.
- 10. Learn by doing: Any good strategy must be continually monitored and evaluated to make sure it can be easily adapted as situations on the ground change. (https://blogs.worldbank.org/team/robert-hunja/; Shanjabin & Oyshi, 2021).

In addition to the above, we can believe that there are several methods that can be followed to combat financial and administrative corruption, which are:

- a. Full adherence to the application of international and professional auditing standards, as is considered one of the main entrances to combating financial and administrative corruption.
- b. Strengthening the media and guidance role that universities, institutes, and civil assembly organizations can play, as well as the role of Baitullah mosques and churches.

- c. The existence of an independent and efficient judiciary that is not subject to political, partisan, and religious pressures.
- d. Selecting individuals working to manage government units who have the scientific and practical experience and who have a good reputation.
- e. Benefiting from the experiences of other countries in combating financial and administrative corruption, as in China, Algeria, Malaysia, and other countries.

3. Research methodology

Approaches to the research

In preparing this study, the researchers relied on the following two approaches:

- a. The descriptive scientific approach is based on the investigation of scientific books, research, and various studies that deal with the research variables represented in the Balanced Scorecard (BSC) and its relationship to evaluating the professional performance of accountants and auditors and the impact of this relationship on the fight against financial and administrative corruption.
- b. The inductive method is based on sober empirical scientific research by preparing a questionnaire to know the opinions of a sample of accountants and auditors working in government units.

Population and sample

This part of the research reviews the indicators and results of the statistical analyzes that the research was able to reach through the use of the questionnaire tool that was prepared according to the study variables distributed to some government units located in the city of Samawah in the Muthanna Governorate – Iraq for the period 2021 with the population of this study consisted of accountants and auditors. Then, 55 individuals were selected as the sample. In order to identify the study community, the characteristics of its members must be known, and among these characteristics:

Characteristics of the Study Community

Years of Professional Job

Table 1. Characteristics of the study population according to job years

Years of Job	Frequency	Percentage
Less than 5 years	12	22%
From 6 to 10 years	18	32%
From 11 to 20 years	17	31%
More than 20 years	8	15%
Total	55	100%

Source: Processed data

Academic Qualification

Table 2. Characteristics of the sample according to the scientific qualification

Qualification	Frequency	Percentage
High School	6	11%
Diploma	10	18%
Bachelor	25	45%
Master's degree or equivalent Higher diploma	11	20%
PhD	3	6%
Total	55	100%

Source: Processed data

• Professional Specialization

Table 3. Characteristics of the Sample According to the Professional Specialization

Specialization	Frequency	Percentage
Accountants	32	58%
Auditors	23	42%
Total	55	100%

Source: Processed data

• Gender

Table 4. Gender

Gender	Frequency	Percentage
Male	41	74%
Feminine	14	26%
Total	55	100%

Source: Processed data

4. Results and discussion

Statistical analysis, discussion of results, and hypothesis testing

Descriptive Statistics for Research Variables

Table 5. The arithmetic averages and standard deviations of the research tool

							BS	SC .						
	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q 9	Q10	Q11	Q12	Q13	Q14
Mean	4.07	4.07	4.07	4.01	3.76	3.98	4.07	4.14	4.21	4.21	4.10	4.07	4.20	4.00
Std. Deviation	.766	.634	.741	.781	.961	.871	.835	.779	.832	.712	.785	.716	.755	.769
							BS	SC						
	Q15	Q16	Q17	Q18	Q19	Q20	Q21	Q22	Q23	Q24	Q25	Q26	Q27	Q28
Mean	4.00	4.00	4.01	4.16	4.18	4.21	4.14	3.83	3.92	4.00	3.90	4.00	4.10	4.21
Std. Deviation	.816	.962	.827	.811	.722	.737	.803	.855	.878	.769	.799	.693	.685	.737
							BS	SC .						
	Q29	Q30	Q31	Q32	Q33	Q34	Q35							
Mean	4.23	4.10	4.05	4.10	4.00	3.00	5.00							
Std. Deviation	.719	.875	.704	.685	.000	.000	.000							
•				Profe	essional	perfori	nance c	f accour	ntants an	d audit	ors			
	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q 9	Q10	Q11	Q12	Q13	Q14
Mean	3.69	3.39	3.60	3.84	3.79	3.92	4.00	3.88	4.01	4.15	4.00	4.24	4.16	4.07
Std. Deviation	.798	1.14	.839	.817	.884	.895	.784	.800	.693	.662	.733	.731	.825	.702
				Profe	essional	perform	nance o	of accour	ntants an	ıd audit	ors			
	Q15	Q16	Q17	Q18										
Mean	4.11	4.09	3.92	3.94										

	Fighting financial and administrative corruption											
	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q 9	Q10	Q11	Q12
Mean	4.10	4.07	4.20	4.00	4.00	4.00	4.01	4.16	4.18	4.21	4.14	3.83
Std. Deviation	.785	.716	.755	.769	.816	.962	.827	.811	.722	.737	.803	.855

Source: Processed data

Table 6. Arithmetic averages and standard deviations of the research dimensions

		Statistics	3	
			Professional	Fighting financial and
			performance	administrative
		BSC	In eco. units	corruption
N	Valid	55	53	55
	Missing	0	2	0
	Mean	4.02	3.93	4.07
	Std. Deviation	0.179	0.275	0.222

Source: Processed data

From the data of Tables 5 and 6, the following analytical indicators are extracted; - Tables No. (5 and 6) refer to the independent variable (the Balanced Scorecard), and the arithmetic mean values for the dimensions of this variable ranged between (3-5) on the Likert five-scale, which indicates that there is agreement from the study sample with a high degree, and with low standard deviations. Between (0-962), as for the two dependent variables (professional performance and combating financial and administrative corruption), the results of the descriptive statistics for the professional performance of the study sample indicated an increase in the arithmetic averages, and their values ranged between (3.39-4.24) and with standard deviations (0.662, 1.14), and towards totally agree.

All paragraphs also came with arithmetic means higher than the hypothetical mean on the test scale area (3). As for the anti-financial and administrative corruption variable, the arithmetic mean values of the dimensions of this variable ranged between (3.83-4.21) and with standard deviations (0.962, 0.716), and in a completely agreed direction on the five-point Likert scale, which indicates that there is agreement from the study sample and with a high degree.

Hypotheses testing

Testing of the first hypothesis (H1)

In this study, the researchers relied on the simple correlation coefficient (Pearson) to test the first hypothesis (H1), which is the correlation between the independent variable (balanced scorecard) and the dependent variables (professional performance of accountants and auditors in the government units and combating financial and administrative corruption).

As Table 7 shows the matrix of simple correlation coefficients (Pearson) between these variables, Table 7 also indicates the sample size (60) and the type of test (2-tailed), and the abbreviation (Sig.) in the table refers to the significant coefficient test Correlation by comparing the calculated (t) value with the tabular without showing its values. If a sign (* or **) appears on the correlation coefficient, this means that the calculated (t) value is greater than the tabular, and the strength of the correlation coefficient is judged In light of the rule as follows:

• The correlation is Low: if the value of the correlation coefficient is less than (0.10).

- The correlation is moderate: if the value of the correlation coefficient is between (0.30 0.10).
- The correlation is strong: if the value of the correlation coefficient is higher than (0.30).

Table 7 shows the correlation matrix that there are strong and positive correlations (because its value is greater than (0.30) and significant at the level (5% and 1%) between the (Balanced Scorecard and both professional performance and the fight against financial and administrative corruption). The simple correlation coefficient, respectively, reached (0.589) between the balanced scorecard and professional performance, (0.343*), between the balanced scorecard and combating financial and administrative corruption. This result supports the validity of the first hypothesis (H1).

Table 7. Pearson correlation matrix for the relationship between the balanced scorecard, professional performance and combating financial and administrative corruption, N=55

	Corre	lations		
		BSC	Professional performance	Fighting financial and administrative corruption
BSC	Pearson Correlation Sig. (2-tailed) N	1 55		
Professional performance	Pearson Correlation Sig. (2-tailed)	0.589** 0.000	1	
	N	53	55	
Fighting financial and	Pearson Correlation	0.343^{*}	0.019	1
administrative	Sig. (2-tailed)	0.010	0.893	
corruption	N	55	55	55

^{**.} Correlation is significant at the 0.01 level (2-tailed).

Source: Processed data

Testing of second hypothesis (H2)

In order to verify the validity of the second hypothesis (H2) which is based on that, there is an effect of the balanced scorecard on the professional performance of accountants and auditors in government units, tables (8, 9, and 10) have been formulated as a first step to know the effect of the dimensions of the balanced scorecard on the professional performance of accountants and auditors in government units.

Table 8. Summary of the effect of the balanced scorecard and professional performance of accountants and auditors in government units

			Adjusted R	Std. Error of the
Model	R	R Square	Square	Estimate
1	0.589^{a}	0.346	0.334	0.22476

a. Predictors: (Constant), BSC

Source: Processed data

^{*.} Correlation is significant at the 0.05 level (2-tailed).

Table 9. ANOVA test the effect of the balanced scorecard and professional performance of accountants and auditors in government units

Model		Sum of Squares	Df	Mean Square	F	Sig.
1	Regression	1.366	1	1.366	27.041	0.000^{b}
	Residual	2.576	51	0.051		
	Total	3.942	52			

a. Dependent Variable: Professional performance

b. Predictors: (Constant), BSC

Source: Processed data

Table 10. Test values of beta, coefficient (t) and significant values (sig.) Balanced Scorecard and Professional Performance of accountants and auditors in government units

Coefficients							
		Unstandardized Coefficients		Coefficients	_		
Model		В	Std. Error	Beta	T	Sig.	
1	(Constant)	0.206	0.718		0.287	0.775	
	BSC	0.924	0.178	0.589	5.200	0.000	

a. Dependent Variable: Professional performance

Source: Processed data

Tables 8, 9, and 10 show that the effect of the balanced scorecard has a significant effect on the professional performance of accountants and auditors. Table (9) of the analysis of variance shows that the model is significant according to the calculated F value, which amounted to (27,041), which is greater than the tabular value at a significant level (1), if the Unstandardized Beta Coefficient between them was (0.589) and it was the calculated (t) value was (5.200), which indicates the significance of the non-standard beta coefficient at the (1%) level. The explanatory power of this model was relatively high according to the value of $(R^2 = 0.346)$. This indicates the ability of the independent variable to explain the amount of (34.6%) of the differences occurring in the first dependent variable (professional performance of accountants and auditors in government units), and thus the second hypothesis (H2) was supported.

Testing of the third hypothesis (H3)

In order to verify the validity of the third hypothesis (H3) which is based on that, there is an effect of the balanced scorecard in combating financial and administrative corruption, tables (11, 12, and 13) have been formulated as a first step to know the effect of the dimensions of the balanced scorecard in combating financial and administrative corruption.

Table 11. Summary of the impact of the balanced scorecard and the fight against financial and administrative corruption

Model Summary						
	Adjusted R					
Model	R	R Square	Square	Std. Error of the Estimate		
1	0.343ª	0.118	0.101	0.21090		

a. Predictors: (Constant), BSC

Source: Processed data

Table 12. ANOVA test the effect of the balanced scorecard and the fight against financial and administrative corruption

ANOVA^a

				Mean Squar		
Model		Sum of Squares	df	e	F	Sig.
1	Regression	0.315	1	0.315	7.083	0.010^{b}
	Residual	2.357	53	0.044		
	Total	2.672	54			

Dependent Variable: Fighting financial and administrative corruption.

predictors: (Constant), BSC Source: Processed data

Table 13. Testing the values of beta and coefficient (t) and moral values (sig.) the balanced scorecard and the fight against financial and administrative corruption

			Coefficients			
		Unstandardis	zed Coefficients	Standardized Coefficients		
		Ulistalidardiz	eu Coemcients	Coefficients	_	
Model		В	Std. Error	Beta	T	Sig.
1	(Constant)	2.368	0.643		3.681	0.001
	VAR00001	0.425	0.160	0.343	2.661	0.010

a. Dependent Variable: Fighting financial and administrative corruption

Source: Processed data

Tables 11, 12, and 13 show that the effect of the balanced scorecard has a significant effect on combating financial and administrative corruption. Table (12) of the analysis of variance shows that the model is significant according to the calculated F value, which amounted to (7.083), which is greater than the tabular value at a significant level (1). If the Unstandardized Beta Coefficient between them is (0.343) and the calculated value (t) has reached (2.661), which indicates the significance of the non-standardized beta coefficient at the level (%1). The explanatory power of this model was relatively good according to the value of ($R^2 = 0.118$). This indicates the ability of the independent variable to explain the amount of (8.11%) of the differences in the second dependent variable (fighting financial and administrative corruption), and thus the third hypothesis (H3) was supported.

5. Conclusion

- 1. There are some obstacles that hinder working with the Balanced Scorecard, and these obstacles that contribute to the difficulty of implementing this system are the following;-
 - There is a conflict between legislation, laws, and administrative controls in some measures of the balanced scorecard.
 - The existence of accounting systems and the contradictory quality of auditing in government units increases the chances of financial and administrative corruption.
 - The senior management chooses some standards or directs the standards to some working individuals (non-neutrality) without looking at all working individuals, that is, the standards are not comprehensive.
 - The lack of transparency and impartiality of the employees responsible for setting the balanced scorecard measures, as well as the other parties.
- 2. The objective of evaluating the behavior and professional performance of accountants and auditors is to achieve the highest productive and government efficiency for them, evaluate their professional performance and the results of their achieved work, and control the plans and strategies previously established by the higher management in order to indicate weaknesses and strengths in the implementation of the plan.

- 3. There are several methods that can be followed to combat financial and administrative corruption, the most prominent of which is full adherence to the application of international and local professional auditing standards, as it is one of the basic entrances that you use in the balanced scorecard in combating financial and administrative corruption.
- 4. There is a significant correlation between the Balanced Scorecard (BSC) and the professional performance efficiency of accountants and auditors, as well as a significant correlation between the Balanced Scorecard (BSC) and the fight against financial and administrative corruption.
- 5. The existence of the effect of the Balanced Scorecard (BSC) in combating financial and administrative corruption, through the statistical tables that appeared to know the effect of the dimensions of the Balanced Scorecard (BSC) in combating financial and administrative corruption.

Recommendations

- 1) The Balanced Scorecard (BSC) should be applied in the Iraqi business environment as it represents an important tool in addressing the manifestations of financial and administrative corruption and limiting its causes.
- 2) The need to encourage and support government units to implement the Balanced Scorecard (BSC) by setting standards that contribute to raising the efficiency of employees and these standards are in line with international professional standards.
- 3) The information provided by the Balanced Scorecard (BSC) in the government units must be transparent, impartial, and comprehensive disclosure of all the measures included in the scorecard.
- 4) The necessity of announcing the Balanced Scorecard (BSC) for all working individuals, as this announcement is posted on the government units' website to ensure the transparency and integrity of this system.
- 5) In general urging and encouraging employees and accountants and auditors, in particular, to do more by giving them financial and in-kind rewards, and this contributes to activating the Balanced Scorecard (BSC).
- 6) Government units should prepare and hold training courses for working individuals who have professional competence and a good reputation to work on the application of the Balanced Scorecard (BSC).
- 7) The necessity of having experience and educational attainment and participating in seminars, workshops, and conferences related to the profession of accountant and auditor, contributes to developing its performance in combating financial and administrative corruption.
- 8) The researchers suggest conducting some research and studies to complete the study in this field. For example, preparing research entitled "The Impact of Balanced Scorecard Dimensions on Accounting Disclosure of Financial and Administrative Corruption in Iraqi Government Units".

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